



# INVERTER POOL PUMP

## INSTALLATION AND OPERATION MANUAL



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# CONTENTS

1. ⚠ IMPORTANT SAFETY INSTRUCTIONS .....	1
2. TECHNICAL SPECIFICATIONS.....	2
3. OVERALL DIMENSION (mm) .....	2
4. INSTALLATION .....	3
5. SETTING AND OPERATION .....	5
6. WIFI OPERATION .....	15
7. EXTERNAL CONTROL .....	22
8. PROTECTION AND FAILURE .....	24
9. MAINTENANCE.....	28
10. WARRANTY & EXCLUSIONS.....	29
11. DISPOSAL .....	29

THANK YOU FOR PURCHASING OUR INVERTER POOL PUMPS.

THIS MANUAL CONTAINS IMPORTANT INFORMATION THAT WILL HELP YOU IN OPERATING AND MAINTAINING THIS PRODUCT.

PLEASE READ THE MANUAL CAREFULLY BEFORE INSTALLATION & OPERATION AND RETAIN IT FOR FUTURE REFERENCE.

## 1. IMPORTANT SAFETY INSTRUCTIONS

This guide provides installation and operation instructions for this pump. If you have any other questions about this equipment, please consult your supplier.

### **1.1 When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:**

- RISK OF ELECTRICAL SHOCK. Connect only to a branch circuit protected by a ground-fault circuit interrupter (GFCI). Contact a professionally trained and qualified electrician if you cannot verify that the circuit is protected by a GFCI.
- TO PREVENT THE ELECTRICAL SHOCK RISK, please connect the ground wire on the motor (green/yellow) to the grounding system.
- This pump is for use with permanently installed in-ground or above-ground swimming pools and may also be used with hot tubs and spas with a water temperature under 50°C. Due to the fixed installation method, this pump is not suggested to be used on above-ground pools that can be readily disassembled for storage.
- The pump is not submersible.
- Never open the inside of the drive motor enclosure.

### **1.2 All installations must be fitted with earth leakage or residual current protection devices, having a rated residual operating current not exceeding 30mA.**

#### **WARNING:**

- Fill the pump with water before starting. Do not run the pump dry. In case of dry run, mechanical seal will be damaged and the pump will start leaking.
- Before servicing the pump, switch power OFF to the pump by disconnecting the main circuit to the pump and release all pressure from pump and piping system.
- Never tighten or loosen screws while the pump is operating.
- Ensure that the inlet and outlet of the pump are unblocked with foreign matter.

## 2. TECHNICAL SPECIFICATIONS

Model	P1	Voltage (V/Hz)	Qmax (m <sup>3</sup> /h)	Hmax (m)	Circulation (m <sup>3</sup> /h)	
	KW				At 10m	At 8m
IM20	0.80	220-240/ 50/60	25.0	18.0	15.5	19.5
IM25	1.10		28.0	20.0	21.5	25.0
IM30	1.40		30.0	21.0	26.7	29.7

## 3. OVERALL DIMENSION (mm)

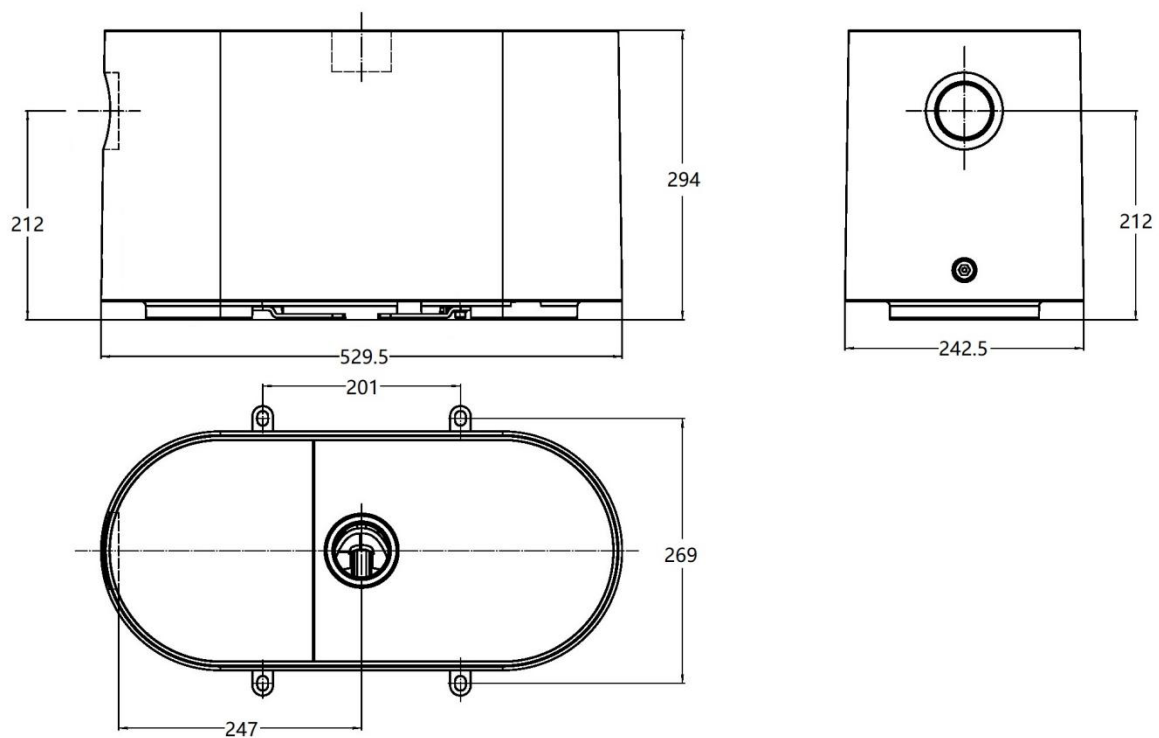


Figure 1 - Pump Dimensions

## **4. INSTALLATION**

### **4.1. Pump Location**

- 1) Install the pump as close to the pool as possible, to reduce friction loss and improve efficiency, use short, direct suction and return piping.
- 2) To avoid direct sunshine, heat or rain, it is recommended to place the pump indoors or in the shade.
- 3) DO NOT install the pump in a damp or non-ventilated location. Keep pump and motor at least 150mm away from obstacles, pump motors require free circulation of air for cooling.
- 4) The pump should be installed horizontally and fixed in the hole on the support with screws to prevent unnecessary noise and vibration.

### **4.2. Plumbing and Valves**

- 1) The pump inlet/outlet union size: optional with 48.5/50/60.3/63mm.
- 2) For optimization of the pool plumbing, a larger pipe size should be used. It is recommended to use a pipe with size of 63mm.
- 3) When installing the inlet and outlet fittings (joints) with the plumbing, use the special sealant for PVC material.
- 4) The dimension of suction line should be the same or larger than the inlet line diameter, to avoid pump sucking air, which will affect the pump's efficiency.
- 5) To reduce friction loss and improve efficiency, plumbing on the suction and return side should be short and direct.
- 6) Flooded suction systems should have valves installed in both the pump suction and return line, which is convenient for routine maintenance. A valve, elbow, or tee installed on the suction line should be no closer to the front of the pump than seven times the suction line diameter.
- 7) Use a check valve in the return line where there is a significant height between the return line and the outlet of the pump, to prevent the pump from the impact of medium recirculation and pump-stopping water hammer.

### 4.3. Fittings

- 1) Elbows should be no closer than 350mm to the inlet. Do not install 90° elbows directly into the pump inlet/outlet. Joints must be tight.
- 2) Joints must be tight.

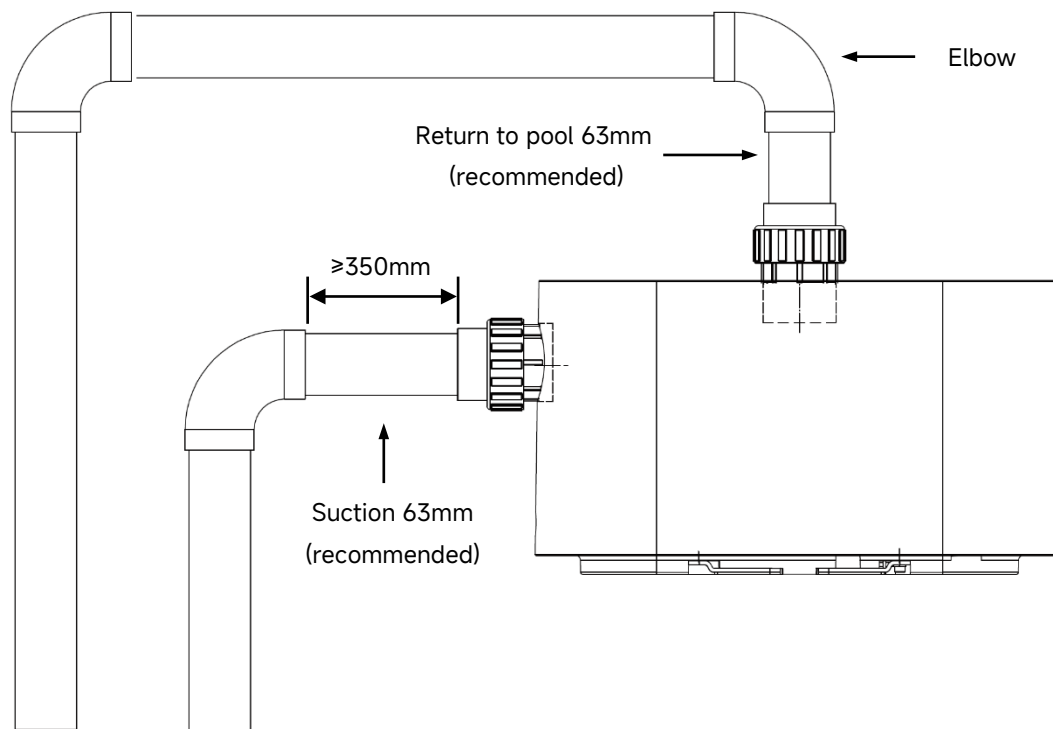


Figure 2 - Plumbing and Fittings installations

\*The pump inlet/outlet union size: optional with 48.5/50/60.3/63mm.

- 3) Use the UNION KIT supplied by the pump manufacturer (Refer to Figure 3). Do not use other fittings to connect the pump inlet/outlet, in case the fittings are not match and damage the pump body.

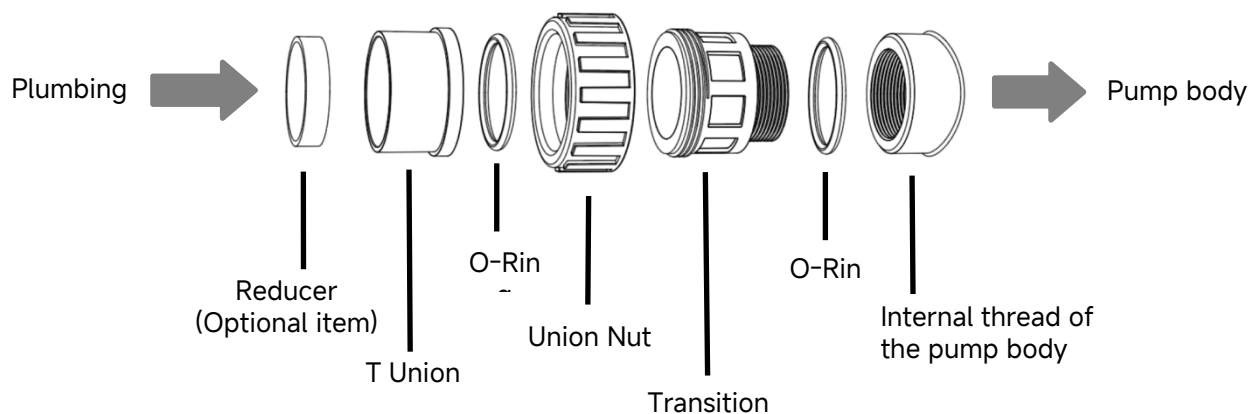


Figure 3 - Union Kit

#### 4.4. Check before initial startup

- 1) Check whether pump shaft rotates freely;
- 2) Check whether power supply voltage and frequency conform to the nameplate;
- 3) It is forbidden to run the pump without water.

#### 4.5. Application conditions

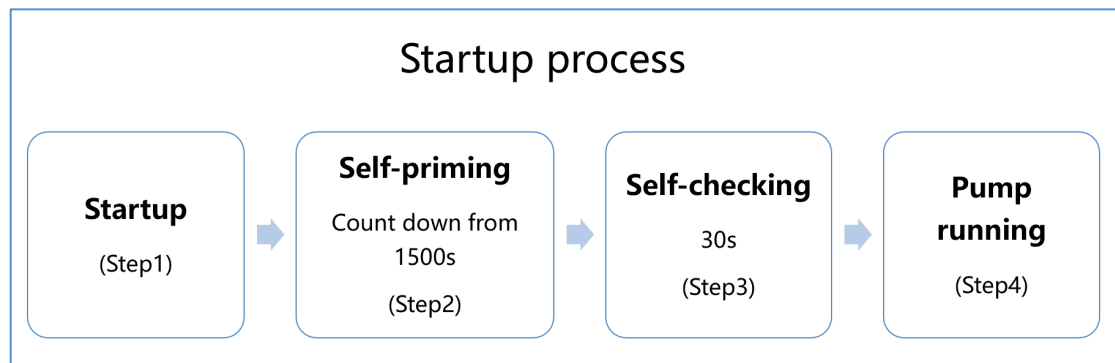
Ambient temperature	Indoor installation, temperature range: -10 - 42°C
Maximum water temperature	50°C
Salt water available	Salt concentration up to 3.5%, i.e 35g/l
Humidity	≤90% RH, (20°C±2°C)
Installation	The pump can be installed max. 2m above water level;
Protection	Class F, IP55

## 5. SETTING AND OPERATION



### 5.1. Display on control panel

	① Power consumption
	② Flow rate
	③ Running capacity
	④ WIFI indicator
	⑤ Unit of flow
	⑥ Timer period
	⑦ Timer 1/2/3/4
	Backwash/unlock
	Up/down: to change the value (capacity/flow/time)
	Switch between Manual Inverter Mode and Auto Inverter Mode. <b>Manual Inverter Mode:</b> The running capacity will be set manually between 30%-120%. <b>Auto Inverter Mode:</b> The running capacity will be automatically adjusted between 30%-120% according to the preset flow rate. The default mode is <b>Manual Inverter</b> mode.
	Timer setting
	On/off


## 5.2. Startup process overview



### ① Step 1: Startup

- Press and hold  for more than 3 seconds to unlock the screen.
- Press  to startup the pump.

### ② Step 2: Self-priming

- The pump will start counting down from 1500s; When the system detects the pump is full of water, it will stop counting down and exit priming automatically.
- Users can exit self-priming manually by pressing  for more than 3 seconds. It's recommended that users should make sure the pump is full of water before exiting self-priming process;
- Users can enter the parameter setting to disable the default self-priming function (see 5.11).

### ③ Step 3: Self-checking

- The pump will recheck for 30s again to make sure the self-priming (Step2) is completed.

### ④ Step 4: Pump running

- The pump will run at 80% of the running capacity at the initial startup after the self-priming.



### 5.3. Startup

When the power is switched on, the screen will fully light up for 3 seconds, the device code will be displayed, and then it will enter the normal working state. When the screen is locked, only the button




will light up; Press and hold



for more than 3 seconds to unlock the screen. The screen


will automatically lock up when there is no operation for more than 1 minute and the brightness of

the screen will be reduced to 1/3 of the normal display. Short press  to wake up the screen and observe the relevant operating parameters.




### 5.4. Self-priming

Each time the pump is started, it will start self-priming.


When the pump performs self-priming, it will start counting down from 1500s and stop counting down automatically when the system detects the pump is full of water, then the system will recheck for 30s again to make sure the self-priming is completed.



Users can exit self-priming manually by pressing  for more than 3 seconds. The pump will enter the default Manual Inverter mode at the initial startup.

#### Remark:

- 1) The pump is delivered with self-priming enabled. Each time the pump restarts, it will perform self-priming automatically. Users can enter the parameter setting to disable the default self-priming function (see 5.11)
- 2) If the default self-priming function is disabled, and the pump has not been used for a long time, the water level in the strainer basket may drop. Users can manually activate the self-priming function by pressing both   for 3 seconds, the adjustable period is from 600s to 1500s (default value is 600s).
- 3) After the manual self-priming is completed, the pump will return to the previous state before activating the manual self-priming.
- 4) Users can press  for more than 3 seconds to exit the manual self-priming.

## 5.5. Backwash











Users can start the backwash or fast re-circulation in any running state by pressing .

	Default	Setting range
Time	180s	Press  or  to adjust from 0 to 1500s with 30 seconds for each step
Running capacity	100%	60-100%, enter the parameter setting (see 5.11)

### Exit backwash:

When backwash mode is on, users can hold  for 3 seconds to exit, the pump will return to the previous state before backwash.

## 5.6. Manual Inverter Mode













1		Hold  for more than 3 seconds to unlock the screen.
2		Press  to start. The pump will run at 80% of the running capacity at the initial startup after the self-priming.
3	 	Press  or  to set the running capacity between 30%-120%, each step by 5%.
4		Press  again to switch to Auto Inverter mode.

### Note:

- 1) When the pipeline pressure is high, to maintain an adequate flow rate, users can set the running capacity to 105%-120%. The pump will run at a higher speed to against the high pipeline pressure.
- 2) At the range of 105%-120% running capacity, the pump will automatically adjust the speed when it reaches the maximum power.  
For example, when the users adjust the speed to 110%, if the pump power has reached to the maximum value at this speed, at this time, even if the users continue to increase the pump speed to 120%, the pump will maintain the speed at the maximum power, i.e. 110%. And the display will drop from 120% to 110%.

## 5.7. Auto Inverter Mode

Under Auto Inverter Mode, the pump can automatically detect the system pressure and adjust the speed of motor to reach the set flow.












1		Unlock the screen, press  to switch from the Manual Inverter mode to Auto Inverter mode.
2	 	The flow rate could be adjusted, by pressing  or  with 1m <sup>3</sup> /h for each step.
3	 	The unit of flow rate could be changed to LPM or GPM, by pressing both   for 3 seconds.
4		Press  to switch to Manual Inverter mode.

The default adjustable flow range for InverMaster is as below:

Model	Default adjustable flow rate range
IM20	8-25 m <sup>3</sup> /h
IM25	8-28 m <sup>3</sup> /h
IM30	8-30 m <sup>3</sup> /h

## 5.8. Timer mode





The pump's on/off state and running capacity could be controlled by timer mode, which could be programmed daily as needed.

1	Enter timer setting by pressing 
2	Press  or  to set the local time.
3	Press  to confirm and move to time-1 setting.
4	Press  or  to choose the desired running periods, running capacity or flow rate (when % icon is flashing, users can change to set the flow rate by pressing  ).
5	 Repeat above steps to set the other 3 timers.
6	 Hold 3 seconds to save setting and activate timer mode.
7	 or  Check 4 timers to make sure there is no invalid setting.

**Note:**

- 1) When timer mode is activated, if the set time period contains the current time, the pump will start running according to the set running capacity or flow rate. If the set time period does not contain the current time, the timer number 





1	2	3	4
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 (1 or 2 or 3 or 4) that is about to start running will be displayed on the controller and flash, **88:88-88:88** will display the corresponding time period, indicating a successful timer setting.
- 2) During timer setting, if you want to return to the previous settings, hold both   for 3 seconds. If users don't need to set all 4 timers, hold  for 3 seconds, the system will automatically save the current set value and activate the timer mode.
- 3) The timer settings of the pump have been limited, users will not set the overlapping timers.
- 4) After the timer is set and then users turn off the pump, when users turn on the pump again, it will continue to return to the timer mode.
- 5) Users can cancel the timer mode by pressing .





**5.9. Skimmer Mode**

The skimmer mode enables the pump to skim the water surface, prevents the debris from accumulating, and provides users with a cleaner pool.

**1) Activate Skimmer Mode:**

1	Unlock the screen, press both   for 3s to enter the preset interface of skimmer mode.
2	Press  or  to select the presetting 1~3 (refer to Table 1 as below), the selected presetting will be activated after 5s without operation.
3	When skimmer mode is activated, the controller will exit the preset interface and display normal running state.

## 2) Cancel Skimmer Mode:

1	Unlock the screen, press both   for 3s to enter the preset interface of skimmer mode.
2	Press  or  to select the presetting 4 (refer to Table 1 as below), skimmer mode will be canceled.
3	When skimmer mode is canceled, the controller will exit the preset interface and display normal running state.

## 3) Details of the presetting:


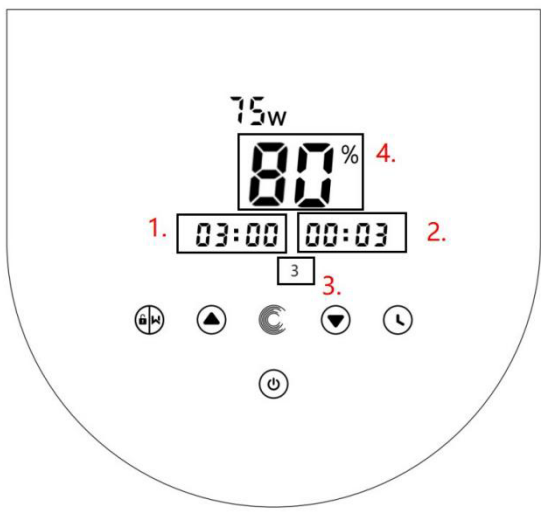
Preset	Skimmer cycle	Skimmer duration	Skimmer speed/flow	Time period	Remark
1	1h	3 mins	Speed: 100% Flow: 25m <sup>3</sup> /h (IM20) 28m <sup>3</sup> /h (IM25) 30m <sup>3</sup> /h (IM30)	7:00 – 21:00	Editable in parameter setting Press  to switch between skimmer speed and flow
2	1h	10 mins	100%	7:00 – 21:00	Not editable
3	3h	3 mins	80%	7:00 – 21:00	Not editable
4	Cancel the skimmer mode				Not editable

Table 1 - Presetting of skimmer mode

 <p>The diagram shows a control panel with a digital display. At the top, '75w' is displayed. Below it, the display shows '80%' with a red '4.' to its right. Below the percentage, there are two digital time displays: '03:00' with a red '1.' to its left, and '00:03' with a red '2.' to its right. Below these, a small box contains the number '3' with a red '3.' to its right. At the bottom, there are five circular buttons: a lock icon, an up arrow, a circular arrow, a down arrow, and a clock icon. Below these buttons is a power button icon.</p>	<ol style="list-style-type: none"> <li>1. Skimmer cycle (hour)</li> <li>2. Skimmer duration (minute)</li> <li>3. Skimmer mode preset number</li> <li>4. Skimmer speed/flow</li> </ol>
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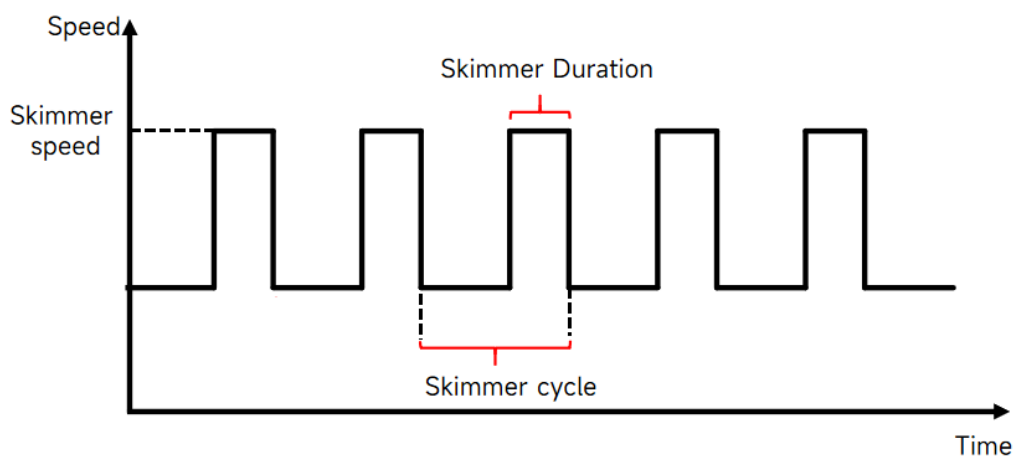


Figure 4 - Skimmer cycle

### 5.10. Speed Limit










Users can set the speed limit of the running capacity to meet the flow requirement of other equipment such as sand filters.




Speed limit of the running capacity can be set from 60% - 100% in the parameter setting. (see 5.11) .100% means no speed limit and the running capacity can be set from 30% - 120% under normal operation.


To ensure the performance, the following mode or process will not be limited by the speed limit:

1. Self-priming at each start
2. Manual self-priming
3. Auto Inverter mode
4. Flow rate setting in the timer mode






### 5.11.Parameter Setting

Restore factory setting	Under off mode, hold both   for 3 seconds
Check the software version	Under off mode, hold both   for 3 seconds
Enter parameter setting as below	Under off mode, hold both   for 3 seconds; If current address does not need to be adjusted, hold both   or press  to next address

Parameter Address	Description	Default Setting	Setting Range
1	Di2 (Digital input 2)	Speed: 100% Flow: 25m <sup>3</sup> /h (IM20) 28m <sup>3</sup> /h (IM25) 30m <sup>3</sup> /h (IM30)	Speed: 30-120%, by 5% increments Flow: 8-25m <sup>3</sup> /h (IM20), 8-28m <sup>3</sup> /h (IM25) 8-30m <sup>3</sup> /h (IM30), by 1 m <sup>3</sup> /h increments  Note: Press  to switch to flow rate setting
2	Di3 (Digital input 3)	Speed: 80% Flow: 20m <sup>3</sup> /h (IM20) 22m <sup>3</sup> /h (IM25) 24m <sup>3</sup> /h (IM30)	
3	Di4 (Digital input 4)	Speed: 40% Flow: 10m <sup>3</sup> /h (IM20) 11m <sup>3</sup> /h (IM25) 12m <sup>3</sup> /h (IM30)	
4	Backwash	Speed: 100% Flow: 25m <sup>3</sup> /h (IM20) 28m <sup>3</sup> /h (IM25) 30m <sup>3</sup> /h (IM30)	Speed: 60-100%, by 5% increments Flow: 8-25m <sup>3</sup> /h (IM20), 8-28m <sup>3</sup> /h (IM25) 8-30m <sup>3</sup> /h (IM30), by 1 m <sup>3</sup> /h increments  Note: Press  to switch to flow rate setting
5	Control mode of Analog Input	0	0: Current control 1: Voltage control
6	Enable or disable the self-priming at each start	25	25: enables 0: disables
7	Reserved	0	Not editable
8	System time	00:00	00:00 - 23:59
9	Preset 1 of the skimmer mode (skimmer cycle, skimmer duration, skimmer speed/flow)	01:00 00:03 100%	Skimmer cycle: 1-24h, 1h for each step Skimmer duration: 1-30min, 1min for each step Skimmer speed: 30%-100%, by 5% increments Skimmer flow: 8-25m <sup>3</sup> /h (IM20), 8-28m <sup>3</sup> /h (IM25), 8-30m <sup>3</sup> /h (IM30), by 1 m <sup>3</sup> /h increments  Note: Press  to switch to flow rate setting

10	Time period of the preset 1 of the skimmer mode	7:00-21:00	Start time: 00:00-24:00 End time: 00:00-24:00
11	Speed limit	Speed: 100% Flow: 28m <sup>3</sup> /h	Speed: 60%-100%, by 5% increments (100% means no speed limit) Flow: 15-25 m <sup>3</sup> /h (IM20), 17-28m <sup>3</sup> /h (IM25), 18-30 m <sup>3</sup> /h (IM30), by 1 m <sup>3</sup> /h increments  Note: Press  to switch to flow rate setting
12	RS485 address	170(0xAA)	160-190 (0xA0-0xBF), each step by 1.
13	Reserved	0	Not editable

### For example: How to Enable/Disable Self-Priming Function?

- 1) Enter parameter setting:** Under off mode, hold both   for 3 seconds;
- 2) Select parameter address:** Press  to address 6;
- 3) Enable or disable the self-priming at each start:** Adjust by pressing  or , 25= Enables, 0=Disables.



## 6. WIFI OPERATION

### ① Download APP [ Fairland Smart Pool ]



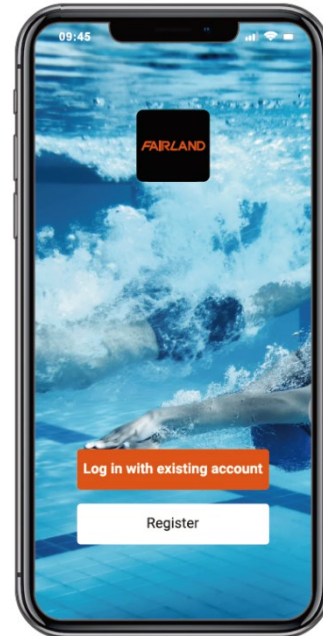
Android



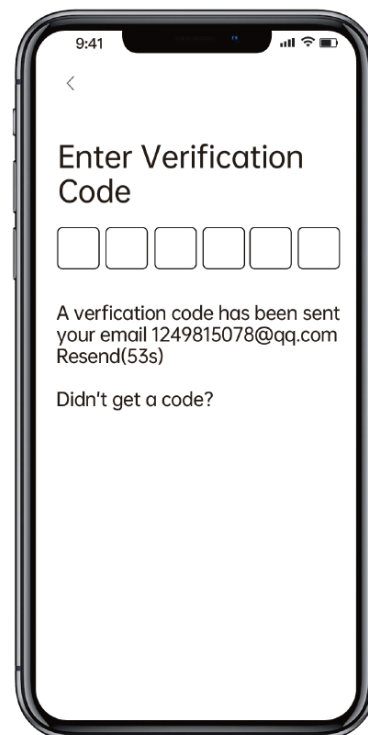
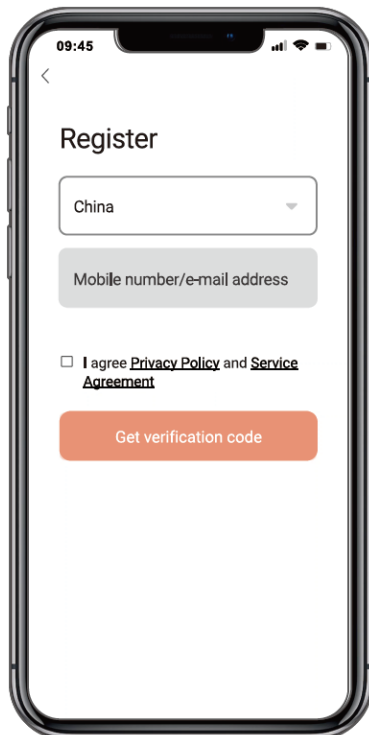
iOS



### ② Account

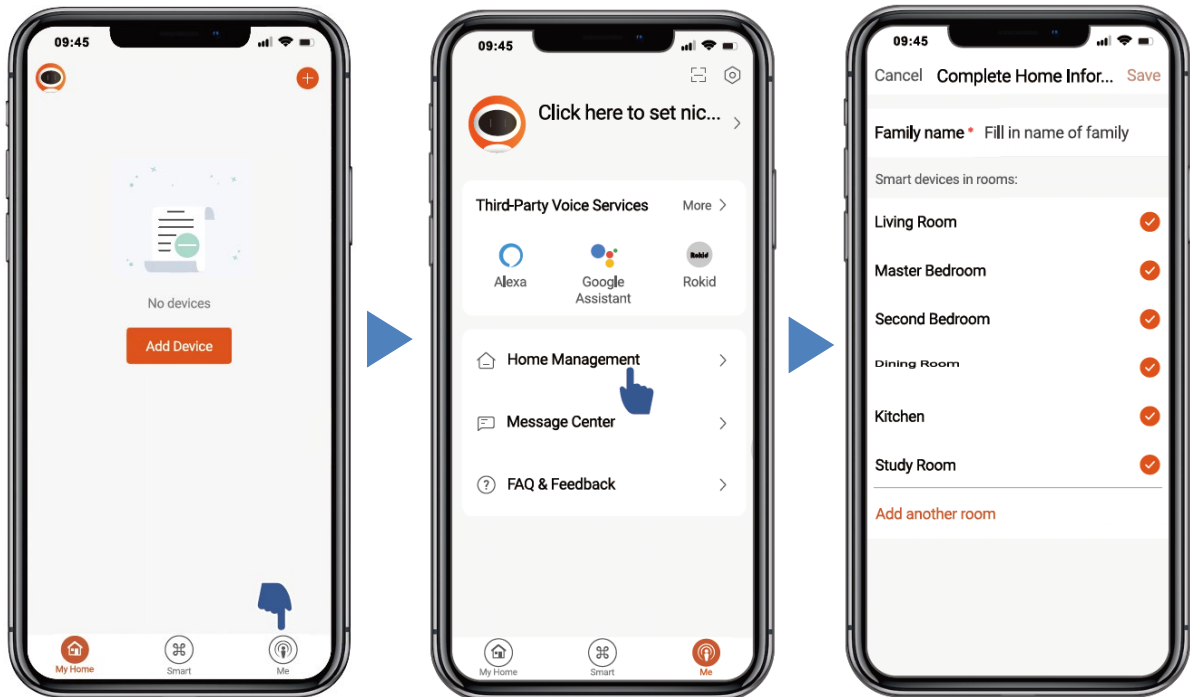


### Mobile / Email Registration



### 3 Create Home

Please set home name and choose the location of the device. (It is recommended to set the location so the weather can be shown in the App for your convenience)



## 4 App pairing

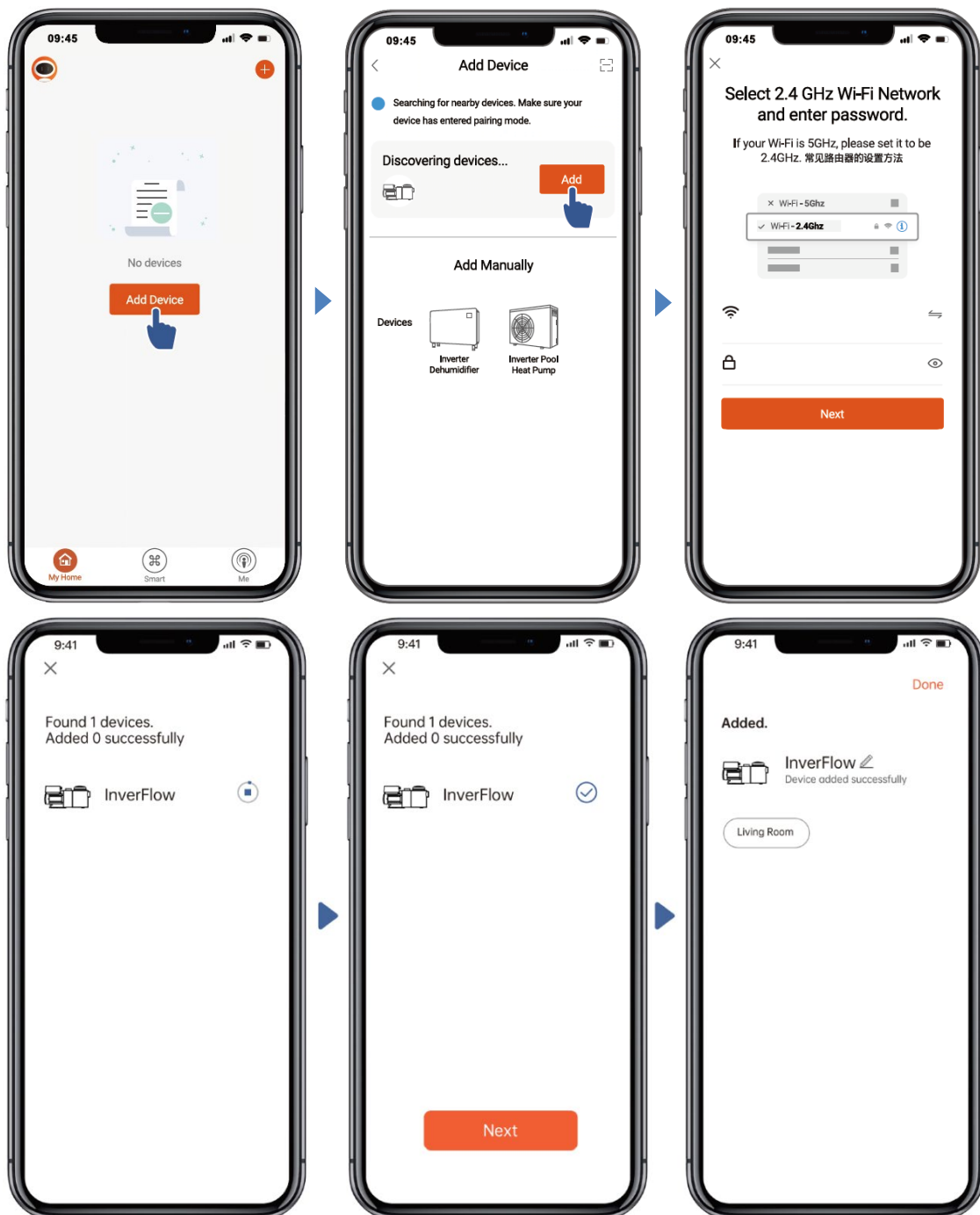
Please make sure your pump is turned on before you start. Turn on Wifi and Bluetooth.

(Network requirement: 2.4GHz; 2.4Ghz and 5GHz into one SSID; but no separate 5GHz network)

1) Please confirm that your phone is connected to Wifi and your Bluetooth is on.

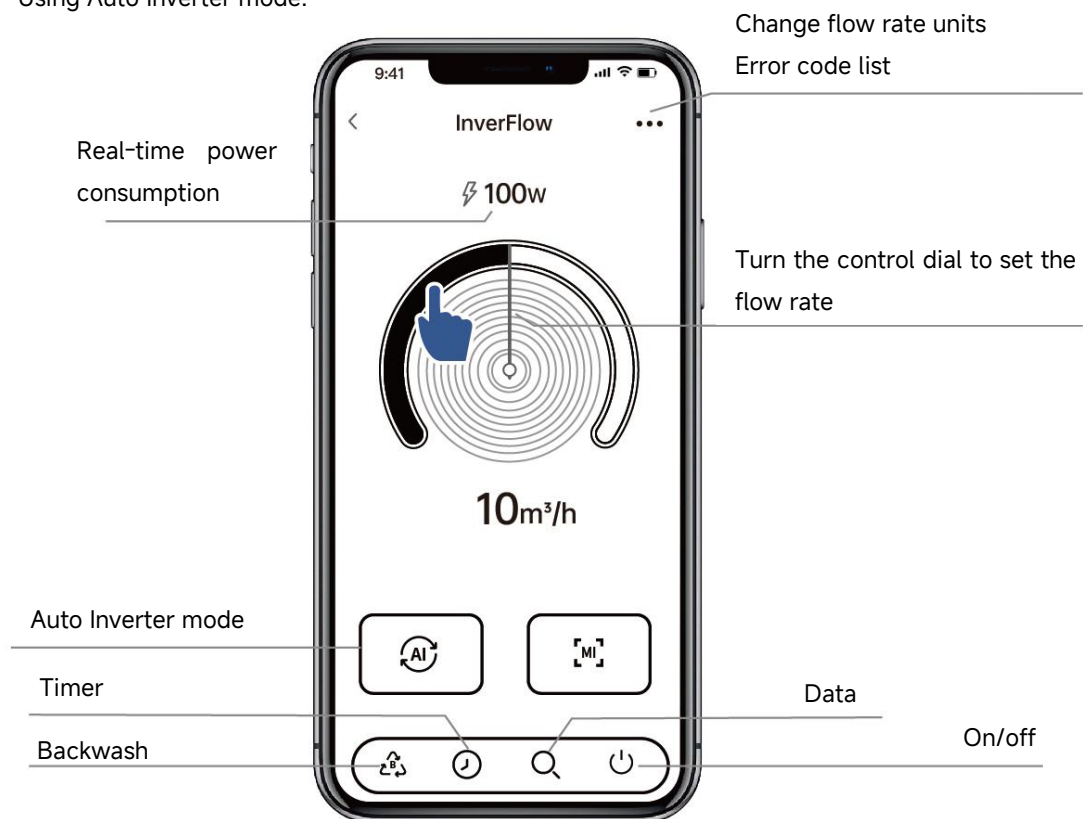
2) Press  for 3 seconds until hearing “Beep” to unlock the screen. Press  for 5 seconds until hearing “Beep” and then  release.  will flash.

3) Click “Add Device”, and then follow the instructions to pair device.

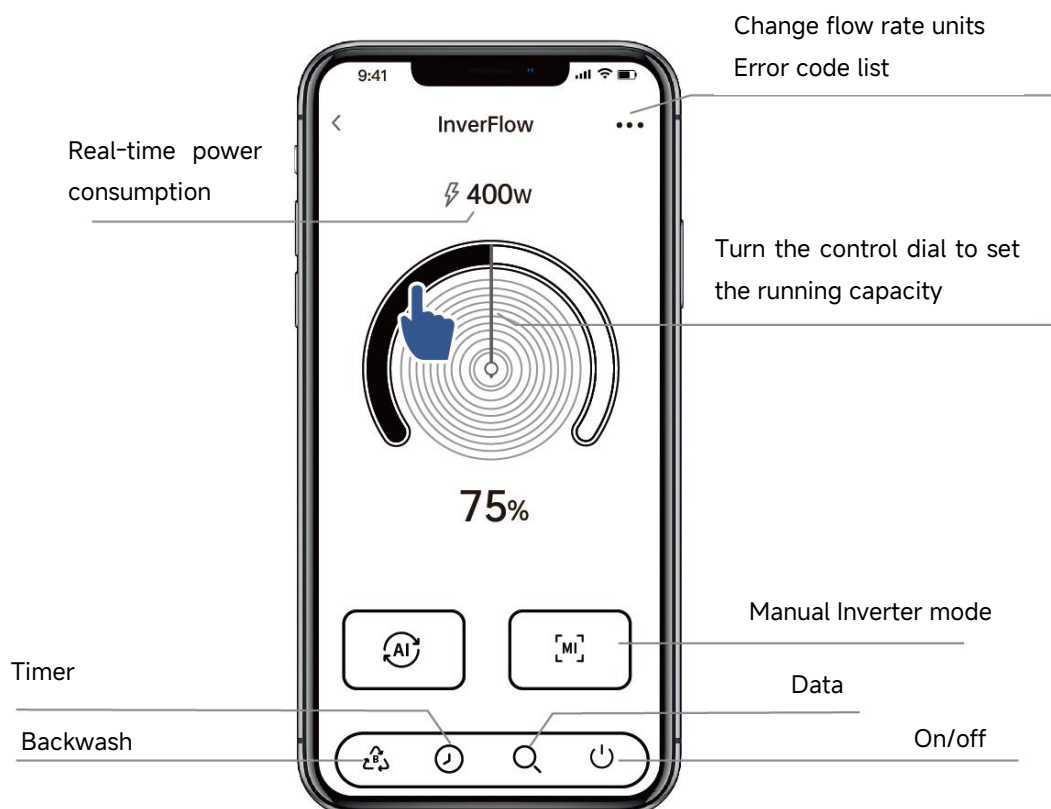


## 5 Operation

### 1) Using Auto Inverter mode:

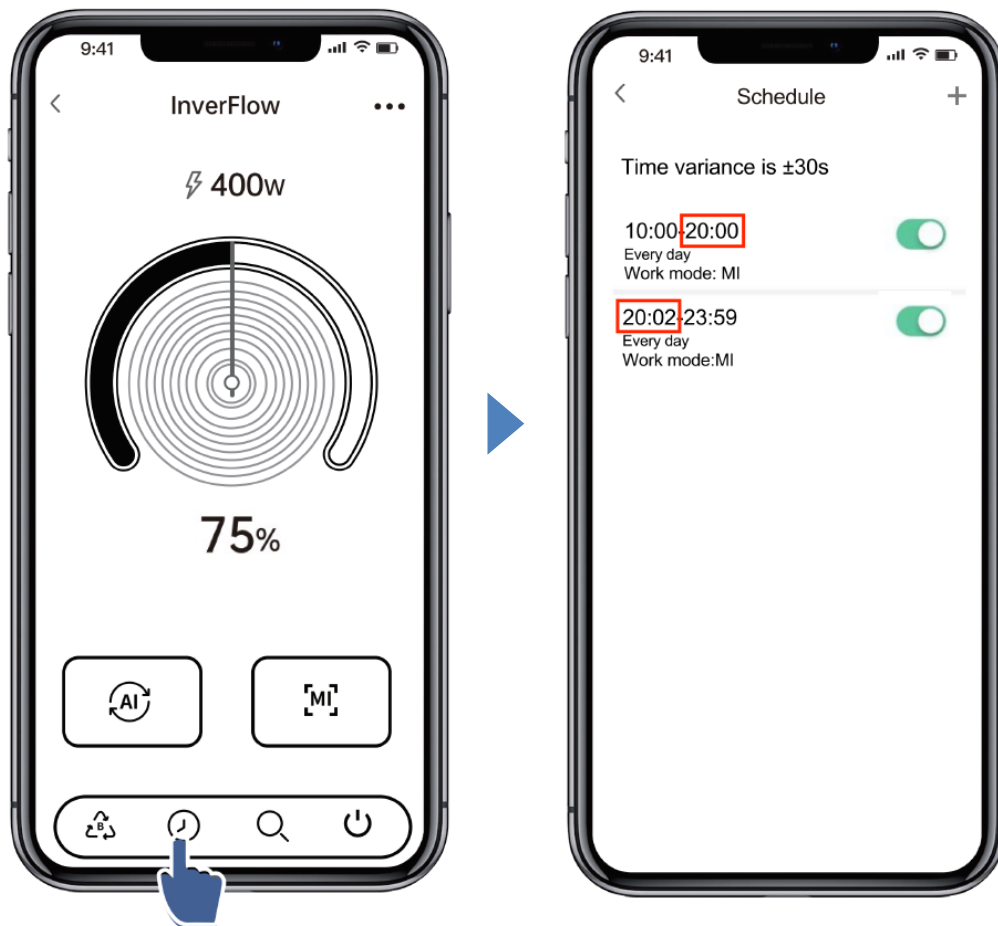


### 2) Using Manual Inverter mode:



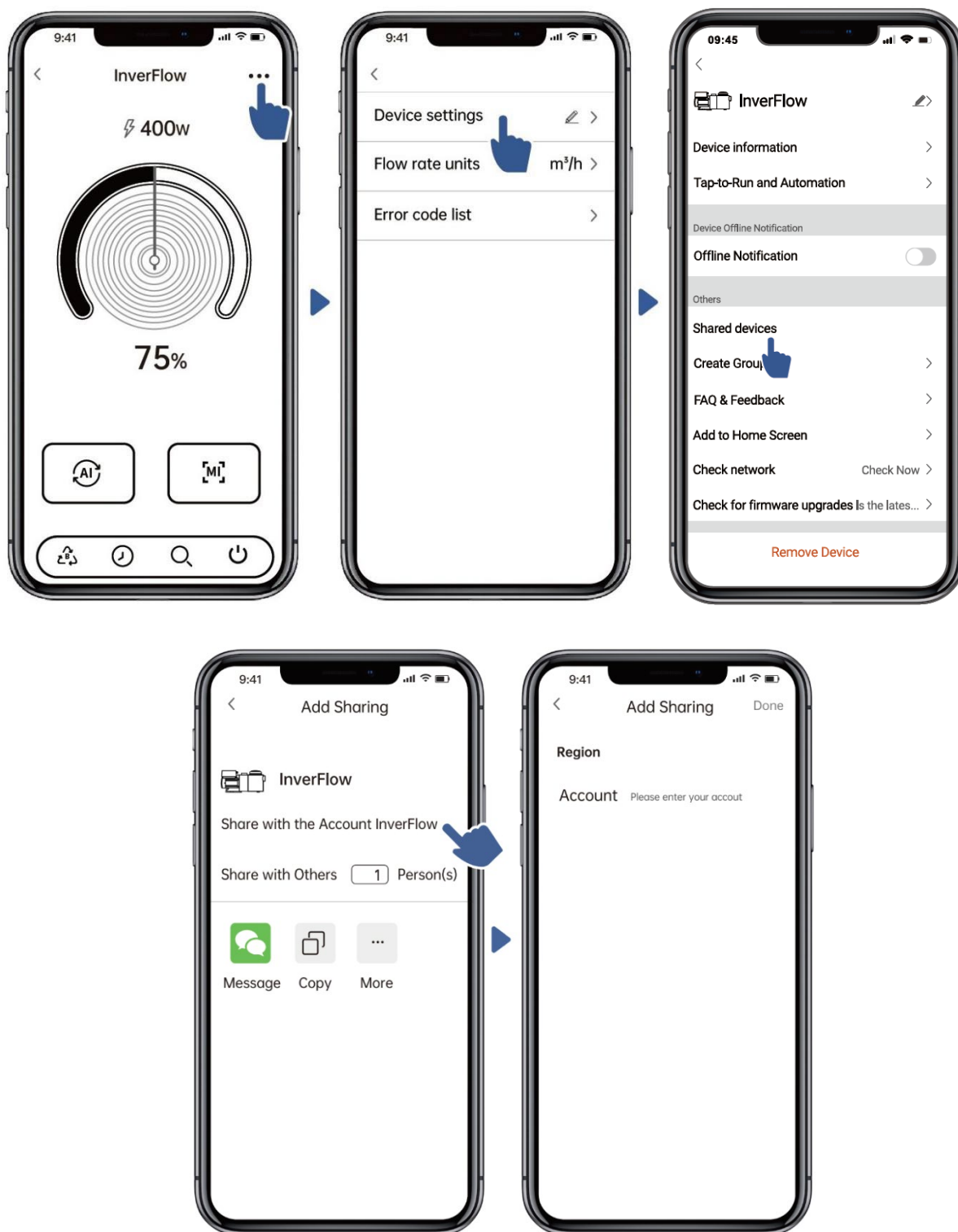
### Notice for the timer setting via the APP:

- 1) Time variance is  $\pm 30s$ ;
- 2) In order to avoid overlapping timing points conflicting and invalidating due to network delay, it is recommended that the end time and the start time of the next timing period cannot overlap, and a sufficient time interval should be reserved, for example, at least 2 minutes;



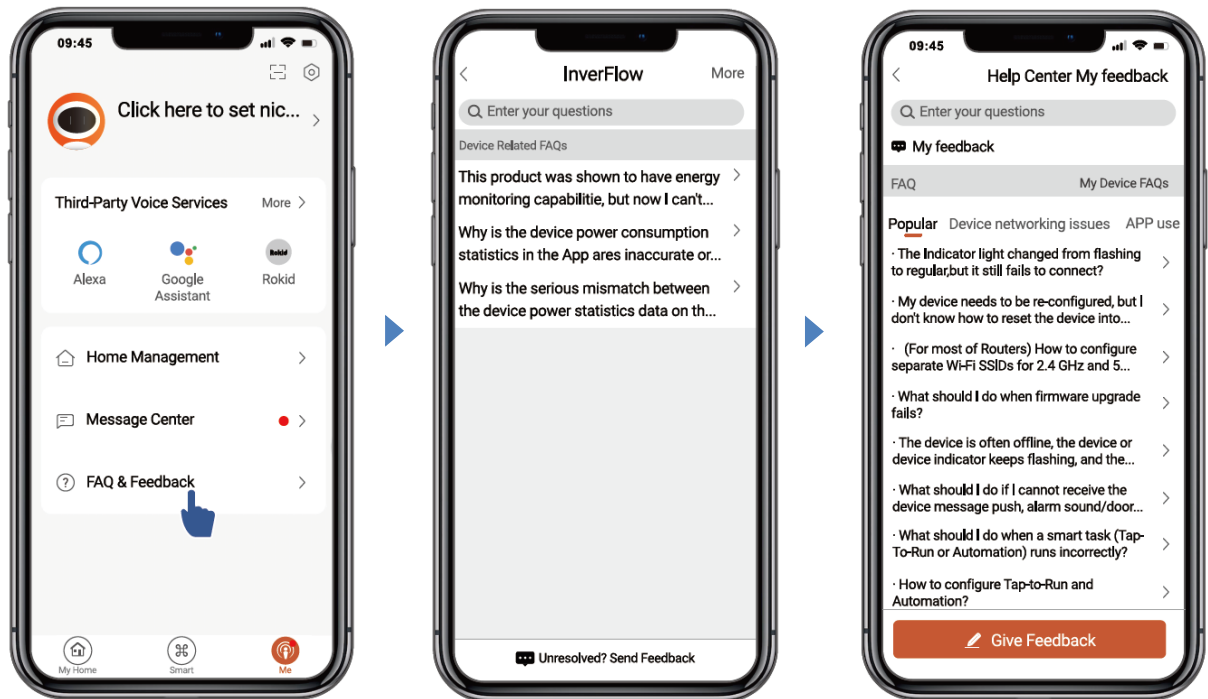
## 6 Sharing Devices with your family members

After pairing, if your family members also want to control the device, please let your family members register “InverFlow” first, and then the administrator can operate as below:



## 7 Feedback

If you have any problem while using, welcome to send feedback.



Notice:

- 1) The weather forecast is just for reference;
- 2) The power consumption data is for reference only, as it may be affected by network problems and imprecision of the calculation.
- 3) The App is subject to updates without notice.

## 7. EXTERNAL CONTROL

External control can be enabled via following contacts. If more than one external control is enabled, the priority is as below: Digital Input > Analog Input > RS485 > Panel control

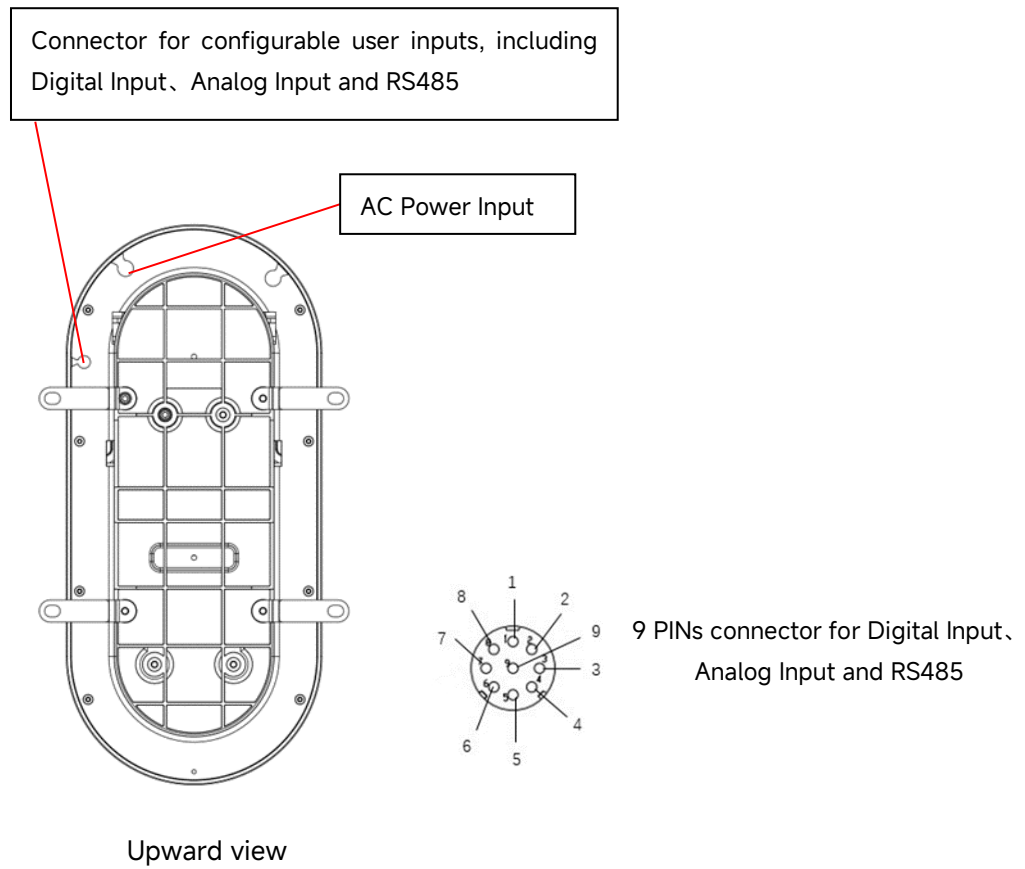


Figure 5 - Connector port location

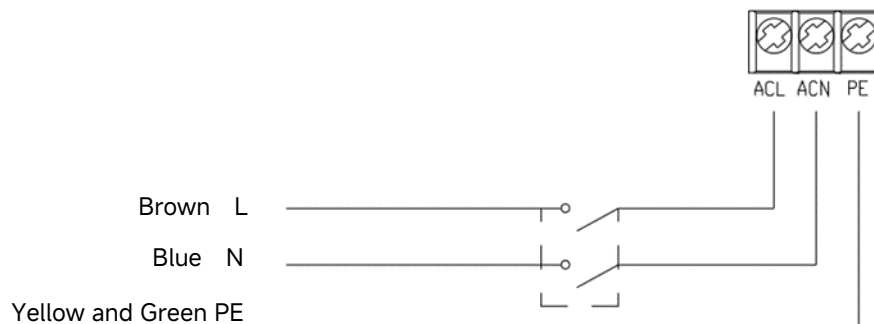


Figure 6 - Power cord connection



External Control	Color	Description
Digital Input	Red	Di4 (Digital Input 4)
	Black	Di3 (Digital Input 3)
	White	Di2 (Digital Input 2)
	Grey	Di1 (Digital Input 1)
	Yellow	Digital Ground (COM)
RS485	Green	RS485-A
	Brown	RS485-B
Analog Input	Blue	Analog Input 0 (0-10V or 0-20mA)
	Orange	Analog Ground

### a. Digital Input

Running capacity is determined by the state of digital input,

- 1) When Di1(Grey) connects with COM(Yellow), the pump will be mandatory to stop; if disconnected, the control priority will be back on panel control;
- 2) When Di2(White) connects with COM(Yellow), the pump will be mandatory to run at 100%; if disconnected, the control priority will be back on panel control;
- 3) When Di3(Black) connects with COM(Yellow), the pump will be mandatory to run at 80%; if disconnected, the control priority will be back on panel control;
- 4) When Di4(Red) connects with COM(Yellow), the pump will be mandatory to run at 40%; if disconnected, the control priority will be back on panel control;
- 5) The capacity of inputs (Di2/Di3/Di4) could be modified according to the parameter setting.

### b. RS485

To connect with RS485-A(Green) and RS485-B(Brown), the pump could be controlled via Modbus 485 communication protocol.

### c. Analog Input

To connect with Analog Input(Blue) and Analog Ground(Orange), running capacity could be determined by 0-10V analog voltage signal or 0-20mA analog current signal.

The following table shows the relationship between the analog signal on input and the set value to be activated:

Analog control	Motor Stops	Motor Runs
Current (mA)	2.6~5.8 mA	5.8~20 mA
Voltage (V)	1.3~2.9 V	2.9~10 V

The default control mode is by current signal, if you want to change to voltage signal, please enter the parameter setting. (see 5.11)

State	Current control (mA)	Voltage control (V)
Invalid	0—2.6	0—1.3
Power off	2.6—5.8	1.3—2.9
30%	5.8—6.8	2.9—3.4
35%	6.8—7.6	3.4—3.8
40%	7.6—8.4	3.8—4.2
45%	8.4—9.2	4.2—4.6
50%	9.2—9.8	4.6—4.9
55%	9.8—10.6	4.9—5.3
60%	10.6—11.4	5.3—5.7
65%	11.4—12.0	5.7—6.0
70%	12.0—12.8	6.0—6.4
75%	12.8—13.6	6.4—6.8
80%	13.6—14.4	6.8—7.2
85%	14.4—15.0	7.2—7.5
90%	15.0—15.8	7.5—7.9
95%	15.8—16.6	7.9—8.3
100%	16.6—17.4	8.3—8.7
105%	17.4—18.0	8.7—9.0
110%	18.0—18.8	9.0—9.4
115%	18.8—19.6	9.4—9.8
120%	19.6—20.0	9.8—10.0

## 8. PROTECTION AND FAILURE

### 8.1. High-Temperature Warning and Speed Reduction

In "Auto Inverter/Manual Inverter Mode" and "Timer mode" (except backwash/self-priming), when the module temperature reaches the high-temperature warning trigger threshold (81°C), it enters the high temperature warning state; when the temperature drops to the high-temperature warning release threshold (78 °C), the high-temperature warning state is released. The display area alternately displays AL01 and running speed or flow.

a) If AL01 is displayed for the first time, the running capacity will be automatically reduced as below:

- 1) If current operating capacity is higher than 100%, the running capacity will be automatically reduced to 85%;
- 2) If current operating capacity is between 85% and 100%, the running capacity will be automatically reduced by 15%;
- 3) If current operating capacity is between 70% and 85%, the running capacity will be automatically reduced by 10%;
- 4) If current operating capacity is lower than 70%, the running capacity will be automatically reduced by 5%.

b) If AL01 is not displayed for the first time, the running capacity will be automatically reduced as below:

- 1) If the module temperature is lower than 85°C, the controller will detect the module temperature every 2mins, for each 1°C increments in temperature, the running capacity will be automatically reduced by 5%;
- 2) If the module temperature is higher than 85°C, the controller will detect the module temperature every 2mins:
  - 2.1) If it detects the module temperature is increased, for each 1°C increments in temperature, the running capacity will be automatically reduced by 5%;
  - 2.2) If it detects the module temperature remains unchanged, the running capacity will be automatically reduced by 5%;

## 8.2. Undervoltage protection

When the device detects that the input voltage is less than 198V, the device will limit the current running speed. The display area alternately displays AL02 and running speed or flow.

- 1) When input voltage is less than or equal to 180V, the running capacity will be limited to 70%;
- 2) When the input voltage range is within 180V – 190V, the running capacity will be limited to 75%;
- 3) When the input voltage range is within 190V – 198V, the running capacity will be limited to 85%.

## 8.3. Troubleshooting

Problem	Possible causes and solution
<b>Pump does not start</b>	<ul style="list-style-type: none"><li>• Power Supply fault, disconnected or defective wiring.</li><li>• Fuses blown or thermal overload open.</li><li>• Check the rotation of the motor shaft for free movement and lack of obstruction.</li><li>• Because of a long time lying idle. Unplug the power supply and manually rotate motor's rear shaft a few times with a screwdriver.</li></ul>
<b>Pump does not prime</b>	<ul style="list-style-type: none"><li>• Empty pump/strainer housing. Make sure the pump/strainer housing is filled with water and the O ring of cover is clean.</li><li>• Loose connections on the suction side.</li><li>• Strainer basket or skimmer basket loaded with debris.</li><li>• Suction side clogged.</li><li>• Distance between pump inlet and liquid level is higher than 2m, the installation height of pump should be lowered.</li></ul>

<b>Low Water Flow</b>	<ul style="list-style-type: none"> <li>• Pump does not prime.</li> <li>• Air entering suction piping.</li> <li>• Basket full of debris.</li> <li>• Inadequate water level in pool.</li> </ul>
<b>Pump being noisy</b>	<ul style="list-style-type: none"> <li>• Air leak in suction piping, cavitation caused by restricted or undersized suction line or leak at any joint, low water level in pool, and unrestricted discharge return lines.</li> <li>• Vibration caused by improper installation, etc.</li> <li>• Damaged motor bearing or impeller (need to contact the supplier for repair).</li> </ul>

#### 8.4. Error code

When the device detects a failure, it will stop automatically and display the error code. After stopping for 15 seconds, check if the failure is cleared. If cleared, the pump will resume working.

Item	Error Code	Details	
		Description	
1	E001	Description	<b>Abnormal input voltage:</b> the power supply voltage is out of the range of 165V to 275V.
		Process	The pump will stop automatically for 15 sec and resume working if it detects the power supply voltage is within the range.
2	E002	Description	<b>Output over current:</b> The peak current of the pump is higher than the protection current.
		Process	The pump will stop automatically for 15 sec and then resume working, if this occurs for thrice continuously, the pump will shut down and need to be checked and restarted manually.
3	E101	Description	<b>Heat sink overheat:</b> The heat sink temperature reaches 91°C for 10sec.
		Process	The pump will stop automatically for 30 sec and resume working if it detects the heat sink temperature is less than 81°C.
4	E102	Description	<b>Heat sink sensor error:</b> The heat sink sensor detects an open or short circuit.
		Process	The pump will stop automatically for 15 sec and resume working if it detects the heat sink sensor is not open or short circuit.
5	E103	Description	<b>Master driver board error:</b> The Master driver board is faulty.

		Process	The pump will stop automatically for 15 sec and then resume working, if this occurs for thrice continuously, the pump will shut down and need to be checked and restarted manually.
6	E104	Description	<b>Phase-deficient protection:</b> Motor cables are not plugged into the master drive board.
		Process	The pump will stop automatically for 15 sec and then resume working, if this occurs for thrice continuously, the pump will shut down and need to be checked and restarted manually.
7	E105	Description	<b>AC current sampling circuit failure:</b> When the pump power off, the bias voltage of the sampling circuit is out of the range of 2.4V~2.6V.
		Process	The pump needs to be powered off and restarted manually.
8	E106	Description	<b>DC abnormal voltage:</b> The DC voltage is out of the range of 210V to 420V.
		Process	The pump will stop automatically for 15 sec and then resume working, if this occurs for thrice continuously, the pump will shut down and need to be checked and restarted manually.
9	E107	Description	<b>PFC protection:</b> PFC protection occurs on the Master driver board.
		Process	The pump will stop automatically for 15 sec and then resume working, if this occurs for thrice continuously, the pump will shut down and need to be checked and restarted manually.
10	E108	Description	<b>Motor power overload:</b> Motor power exceeds the rated power by 1.2 times
		Process	The pump will stop automatically for 15 sec and then resume working, if this occurs for thrice continuously, the pump will shut down and need to be checked and restarted manually.
11	E201	Description	<b>Circuit board error:</b> When the pump power off, the bias voltage of the sampling circuit is out of the range of 2.4V~2.6V.
		Process	The pump needs to be powered off and restarted manually.
12	E203	Description	<b>RTC time reading error:</b> Reading and writing the information of timer clock is incorrect.
		Process	The pump needs to be powered off and restarted manually.

13	E204	Description	<b>Display Board EEPROM reading failure:</b> Reading and writing the information of display board EEPROM is incorrect.
		Process	The pump needs to be powered off and restarted manually.
14	E205	Description	<b>Communication Error:</b> The communication between display board and master driver board is failure lasts 15 sec.
		Process	The pump will stop automatically for 15 sec and resume working if it detects the communication between display board and master driver board lasts 1 sec.
15	E207	Description	<b>No water protection:</b> The pump is lack of water.
		Process	Stop the pump manually, fill up the pump with water and restart it. If this occurs for twice continuously, the pump will shut down and need to be checked manually.
16	E209	Description	<b>Loss of prime:</b> The pump cannot self-priming due to the reasons such as exceeding the suction range or the pipeline is too complicated.
		Process	Check the pump or pipeline that there is no leakage, and then fill up the pump with water and restart it.

## 9. MAINTENANCE

Empty the strainer basket frequently. The basket should be inspected through the transparent lid and emptied when there is an evident stack of rubbish inside. The following instructions should be followed:

- 1). Disconnected the power supply.
- 2). Press the cover plate to spring it up and open the cover plate. (see Figure 5)

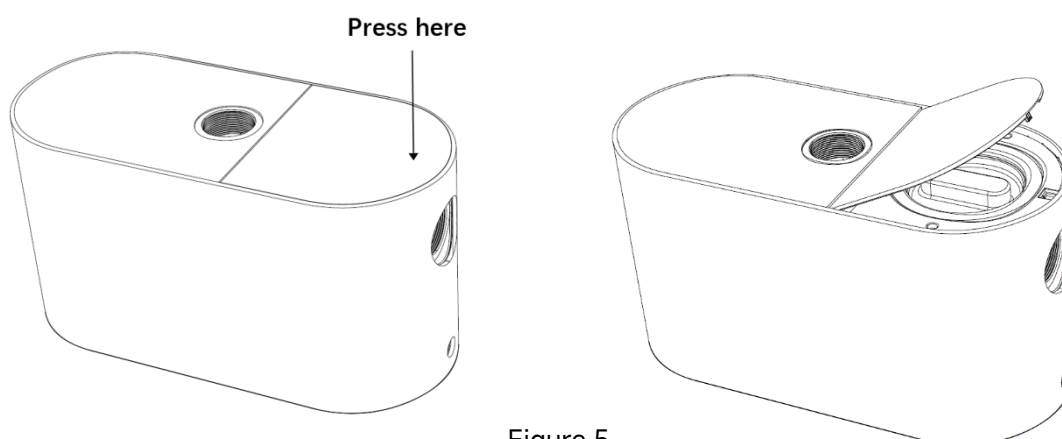


Figure 5

- 3). Unscrew the strainer basket lid anti-clockwise and remove.
- 4). Lift up the strainer basket.
- 5). Empty the trapped refuse from the basket and rinse out the debris if necessary.

**Note: Do not knock the plastic basket on a hard surface as it will cause damage**

- 6). Inspect the basket for signs of damage, and replace it.
- 7). Check the lid O-ring for stretching, tears, cracks or any other damage
- 8). Replace the lid, hand tightening is sufficient.

**Note: Periodically inspecting and cleaning the strainer basket will help prolong its life.**

## 10. WARRANTY & EXCLUSIONS

Should a defect become evident during the term of warranty, at its option, the manufacturer will repair or replace such item or part at its own cost and expense. Customers need to follow the warranty claim procedure in order to obtain the benefit of this warranty.


The guarantee will be void in cases of improper installation, improper operation, inappropriate use, tampering or using of non-original spare parts.

## 11. DISPOSAL



When disposing of the product, please sort the waste products as electrical or electronic product waste or hand it over to the local waste collection system.

The separate collection and recycling of waste equipment at the time of disposal

 will help ensure that it is recycled in a manner that protects human health and the environment. Contact your local authority for information on where you can drop off your water pump for recycling.



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AG024-IM-02